



saintlukeshealthsystem.org

Mr. William Tracy
CEO
United Healthcare
9900 West 109th St., Ste 200
Overland Park, KS 66210



Dear Bill:

This is to officially notify you that Saint Luke's Health System is terminating, without cause, the contract between United Healthcare and Saint Luke's Health System dated January 1, 2005 in accordance with paragraph 8.2ii effective the end of the day on February 28, 2009.

In addition we are terminating all of our employed and contracted physician contracts effective the same date. We have attached a list of those 289 employed and contracted physicians. We understand that some of the employed and contracted physician contracts may not contain an early termination provision and if United is unwilling to terminate them early please accept this letter as notice to terminate them at the earliest possible date after February 28, 2009.

As you know our organizations have significant real as well as philosophical differences that we are unable to overcome and we believe it is important that Saint Luke's Health System make it clear to our patients as well as the employers, brokers and consultants of our decision to make a clean break in our relationship and move in a different direction.

As the termination date gets closer our organizations will need to work closely to assure the appropriate transfer of the care of those patients desiring transfer to other providers within the United Healthcare network. For patients who choose to remain with their Saint Luke's physician(s) and hospital(s) or are presented in an emergency situation, we will continue to provide the same level of high quality care but out-of-network charges will apply.

Finally, we want you to know we hope to minimize public attention to this matter. We do plan to let our patients and our business constituents know that we have ended discussions, have no intention to reopen them, and have not asked anything more from United than others with whom we already contract. This way there should be no mistake as to our intent. This will give those who want Saint Luke's Health System to be in their health insurance network the opportunity to explore their options before our effective termination.

Bill, I think you know that I personally have a tremendous amount of respect for you and for what you have been able to accomplish at United Healthcare. I have enjoyed our relationship over these past fourteen years and I wish you the very best in the future.

Sincerely,

A handwritten signature in black ink, appearing to be "RB", with a long horizontal flourish extending to the right.

Robert S. Bonney
Senior Vice President – Business Development

c. Patti Cain
G. Richard Hastings
Chuck Robb

4401 Wornall Road, Kansas City, MO 64111 • Phone (816) 932-2000

Saint Luke's Health System is an Equal Opportunity Employer. Services are provided on a nondiscriminatory basis.