

New Interactive Tools for Patients!

Go to saintlukeshalthsystem.org to take advantage of these new features for Saint Luke's Health System patients.

eAccount Manager

- View your hospital account
- See insurance payments
- Pay online

Plus many useful features, including:

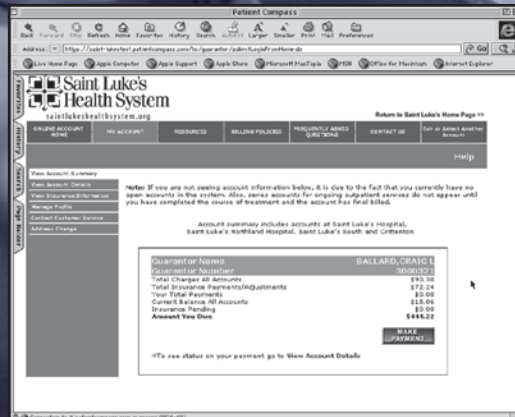
- Tools to organize bills
- Tips for shopping for insurance
- Top 20 Medicare questions
- Billing terms glossary

Online Pre-registration for hospital patients

- Fill out your paperwork online

All information is secure and password protected.

Click on "Patient eLink" at saintlukeshalthsystem.org.



saintlukeshalthsystem.org

How to Use eAccount Manager

To securely access your account you will need:

- the **Social Security Number** of the person responsible for your account (usually the insurance subscriber) and
- your **Account Number** (This number is printed on all billing correspondence sent from Saint Luke's Health System.)

1. Go to www.saintlukeshalthsystem.org
2. Select **New User?** from the purple bar to the left
3. Select **Patient** and press **Next**
4. Create your account by filling the **User Name** and **Password** boxes provided, and selecting Create. REMEMBER this information—it is the "key" to accessing your account in the future.
5. Select **eAccount Manager** from the purple bar to the left. Your profile will be displayed—please fill in the information as requested. The minimum information necessary to access your account is: First Name, Last Name, Guarantor SSN, Account Number and e-mail Address.
6. Press **One**
7. Select your hospital from the list by double-clicking
8. eAccount Manager will open
9. You can click through several pages of information including:
 - Online Account Home
 - My Account (where your account information resides)
 - Resources
 - Billing Policies
 - Frequently Asked Questions
 - Contact Us (w/ Billing Questions)
 - Exit and select another account

Need help? Call (816) 932-5678 or (888) 581-9401