

Our Mission

The Saint Luke's Health System is a faith-based, not-for-profit aligned health system committed to the highest levels of excellence in providing health care and health related services in a caring environment. We are dedicated to enhancing the physical, mental, and spiritual health of the communities we serve.

Saint Luke's Health System
Materials Management

(816) 932-6066
fax (816) 932-8119

Saint Luke's Health System



HOSPITALS

1. Saint Luke's Hospital of Kansas City
2. Saint Luke's Northland Hospital - Barry Road Campus
3. Saint Luke's Northland Hospital - Smithville Campus
4. Saint Luke's South
5. Anderson County Hospital
6. Wright Memorial Hospital
7. Cushing Memorial Hospital
8. Hedrick Medical Center
9. Crittenton Children's Center
10. Saint Luke's East-Lee's Summit
11. Cabot Westside Health Center



saintlukeshealthsystem.org

Vendor Information and Expectations



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VISION

*"The Best Place to Get Care,
The Best Place to Give Care!"*

About Us

Kansas City's Quality Healthcare Leader, Saint Luke's Health System (SLHS) includes nine hospitals and many physician practices in the metropolitan area and surrounding region. Saint Luke's Health System provides a wide range of primary, acute, tertiary, and chronic care services.

The Health System includes Saint Luke's Hospital of Kansas City; Saint Luke's Northland Hospital, Barry Road and Smithville campuses; Saint Luke's South; Saint Luke's East-Lee's Summit; Crittenton; Wright Memorial Hospital, Trenton, MO; Anderson County Hospital, Garnett, KS; Cushing Memorial Hospital, Leavenworth, KS; Hedrick Medical Center, Chillicothe, MO; and Cabot Westside Health Center.

While many services are delivered at these facilities, related and supportive services are available throughout the metropolitan area. These services include home health care and hospice, rehabilitation, employee assistance, and behavioral health programs.

The Saint Luke's Medical Group which operates physician offices throughout the metropolitan area and the surrounding region is another important Health System component. The Medical Group includes family practice physicians, pediatricians, and internists, as well as several specialists.

The Saint Luke's Hospital is a founding member of VHA, and its primary group purchasing organization Novation.

The Health System believes that diversity enhances competitive strength. We support diversity in the workplace and in our business partnerships.

Materials Management

The mission of Materials Management is to provide all customers with the maximum level of support in response to procurement needs, that result in financially positive and quality outcomes. To facilitate the process Saint Luke's Health System uses a centralized procurement system.

The Resource Management team within Materials Management works closely with the hospital Materials Managers, leadership, and staff at each facility to make product, service, and contracting decisions; performing analysis, and facilitating evaluations and trials.

Ethics

Your appointment at Saint Luke's Health System is a mutual benefit and should be conducted in a professional manner. Some general guidelines are:

- follow check-in procedures
- patients are always top priority -- if asked to leave a patient care area, please respect this request
- contract questions and product samples should be presented at Corporate Materials Management
- questions about business associate status under HIPAA guidelines should be referred to Corporate Materials Management
- gratuities are not permitted

Policy Statement

Vendors that conduct business at or with Saint Luke's Health System will do so in accordance with our policy guidelines. All Health System associates will interact with vendors in a manner that meets ethical standards, protects patient confidentiality, does not interfere with the process of patient care, and encourages appropriate, efficient, and cost effective use of equipment, supplies, and pharmaceuticals.

It is the vendor's responsibility to:

- follow check-in procedures
- safeguard the privacy of all patients and protect the confidentiality of their health information
- contact the appropriate Resource Manager for approval prior to visiting a department or member of Medical Staff regardless of how the visit was generated
- make an appointment with department personnel prior to each visitation
- sign in at the facilities designated site, acquiring a badge to wear during visit
- be accompanied by department personnel if a visit is made to a patient or patient area
- receive specific permission from Corporate Materials Management when leaving products or samples for purposes of evaluation
- in the case of equipment to be used for patient evaluation, written permissions must be granted by the Bio Medical Department -- no equipment is to be used without a safety inspection .

The Health System assumes no responsibility for supplies or equipment left by vendors for the purpose of evaluation.

For a copy of the complete vendor policy or if you have questions about these policies, contact Corporate Materials Management. We reserve the right to ban a sales representative who violates our policies.